

Basic Universal Rights

You have the right to be protected from any mistreatment:

- * physical
- * verbal
- * sexual
- * psychological abuse or punishment

YOU SHOULD REPORT ANY ABUSE THAT YOU EXPERIENCE

TO 1-800-426-9009 (24 hr hotline)

Disabled Persons Protection Commission

You cannot be discriminated against due to:

- * sex
- * race
- * religion
- * handicap
- * sexual preference

You have the right to an environment that is:

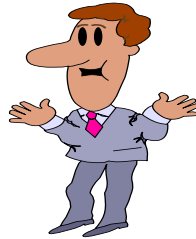
- * clean
- * safe
- * enjoyable



You have the right to privacy for your personal needs:

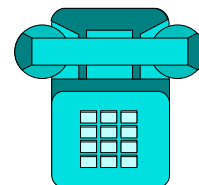
- * hygiene tasks
- * dressing
- * reading or writing
- * personal activities

You have the right to speak out on your own behalf.



You have the right to have and use personal belongings as long as it does not infringe on your own safety or the safety of others. (storage at Don Guanella is limited)

You have the right to use the telephone.
(DGC has a public pay phone for your use)



You can receive visitors according to the schedule

requested by DGC. You may visit in common areas.
(at DGC, any visitors must be approved by the family/guardian)

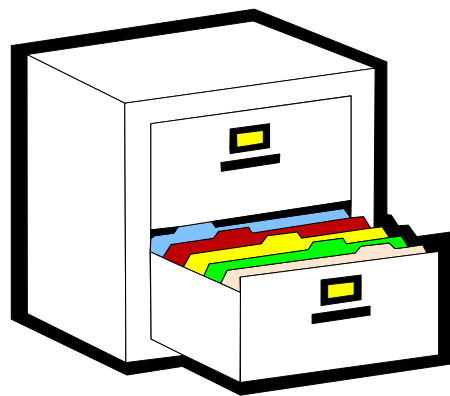


You can send and receive mail that is not opened.
(at DGC, stamps need to be bought by the individual or provided by the family)



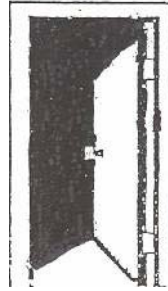
You have the right to have all your reasonable requests
responded to promptly and adequately.

Your personal records will be kept confidential.



You have the right to freedom of movement.
(at DGC, your movement will be monitored as needed to assure your

safety).

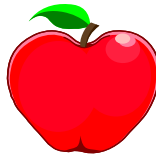


Your meals will be:

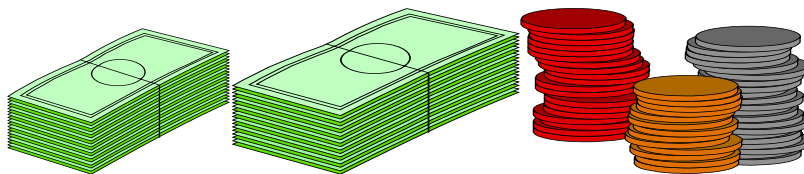
- * nourishing
- * well-balanced
- * properly prepared

You CANNOT be denied any meal or part of any meal.

(DGC will observe special diets ordered by licensed medical personnel or requested by the families)



You have the right to manage your own money; you will be assisted by staff at DGC if this is requested



Medications and treatments will be administered only by certified staff.



You cannot be made to work without receiving money or another form of payment for your labor.

You have all the rights given to you by the Constitution of the United States of America and the State of Massachusetts.

